



COURSE OUTLINE

Understanding AI and its Impacts in the Workplace

COURSE DESCRIPTION

This course equips workers and union representatives with the knowledge to understand artificial intelligence (AI), its current and future impact on jobs, worker rights, and collective bargaining. Participants will explore practical examples, ethical considerations, and strategies for workers to engage proactively with AI developments in the workplace.

WHO IS THIS COURSE DESIGNED FOR?

This course is designed for workers, worker educators, and union representatives who need foundational knowledge of AI and its implications for employment, ethics, and inequality, with practical tools for advocacy and negotiation.

PRE-REQUISITES: WHAT ARE THE REQUIRED CRITERIA FOR ATTENDING THIS COURSE?

No prior AI knowledge is needed. Basic digital literacy and an interest in understanding how technology affects work are recommended.

COURSE DURATION, NUMBER OF SESSIONS AND MODE OF DELIVERY

Course duration: 4.5–6 hours

Mode of delivery: Self-paced, Fully Online

WHAT WILL YOU LEARN?

At the end of the course, you will be able to:

- Define artificial intelligence and explain its relevance to workers.
- Identify AI applications and their effects on specific jobs and worker rights.
- Analyze ethical challenges and algorithmic bias in AI use.
- Evaluate the role of unions in shaping fair AI adoption.
- Develop a personal action plan to engage with AI in your workplace or community.

SESSION OVERVIEW

SESSION TITLE	ONLINE LEARNING MODE	DESCRIPTION AND TOPICS	DURATION (minutes)
Module 1: What is AI and Why It Matters for Workers	Self-learning activities on the IFWEA Online Labour Academy	Explains AI in simple terms, debunks myths, and highlights everyday examples. Includes AI identification exercise and discussion forum.	90
Module 2: AI's Impact on Work and Worker Rights	Self-learning activities on the IFWEA Online Labour Academy	Examines AI's effect on jobs, opportunities, threats, and worker rights. Includes job transformation mapping and ethical discussion.	90

Module 3: Workers, Unions, and Shaping the AI Future	Self-learning activities on the IFWEA Online Labour Academy	Focuses on union strategies for AI: worker-centered advocacy, transparency, collective bargaining, and global solidarity.	90
Course Wrap-Up and Evaluation	Self-learning activities on the IFWEA Online Labour Academy	Participants create personal AI action plans and reflect on next steps to apply learning in workplaces or unions.	60



For more information, contact us secretariat@ifwea.org